

Atlantic Provinces
644 Main St PO Box 220
Moncton NB E1C 8L3
Inquiries: 1-800-667-4511

Quebec
PO Box 3300 Stn B
Montreal QC H3B 4Y5
Inquiries: 1-800-667-4511

Ontario
PO Box 2000 Stn A
Etobicoke ON M9 C5P1
Inquiries: 1-800-667-4511

Other Provinces and Territories
PO Box 2318 STN Main
Edmonton AB T5J 0L8
Inquiries: 1-800-667-4511

 PROCEDURES FOR PRIOR AUTHORIZATION

Completed forms can be faxed in confidence to 1-514-286-8480 for residents of Quebec and 1-844-661-2640 for residents of all other provinces

Upon receipt, this request will be confidentially reviewed according to payment criteria developed by Medavie Blue Cross in consultation with independent health care consultants. In some cases, additional testing including but not limited to diagnostic, genetic etc. or clinical information may be required in order to process your claim.

If the information on your form is complete, the usual turnaround time for assessment is 5 to 7 working days.

- Prior Authorization is a pre-approval process to determine if certain products will be reimbursed under a member's benefit plan.
- Please complete entire form. Incomplete forms cannot be processed.
- **Prior to approval certain medications may require confirmed enrollment into the respective Patient Support Program.**
- To be eligible for reimbursement Medavie Blue Cross may require drugs be purchased at a designated pharmacy. Prior Authorization may be limited to a specified time period and/or quantity of medication.
- In cases where a request for Prior Authorization is declined, Medavie Blue Cross is denying payment for a product and is not challenging the medical opinion of the physician nor rendering a medical opinion.
- Any costs associated with the completion of this form or obtainment of additional medical information are the responsibility of the member.
- Renewal of the Prior Authorization will be considered by Medavie Blue Cross upon request from the patient/member. The renewal request should include information from the physician supporting continued use of the medication.
- Prior Authorization coverage is contingent on your continued status as a Medavie Blue Cross cardholder or beneficiary.
- If your plan is based on reimbursement, submit your original paid-in-full receipt to Medavie Blue Cross to be considered for reimbursement.
- If this is a request under the Mesure du patient d'exception for a Quebec resident, please include a completed RAMQ Patient d'exception form in addition to this document.
- If you would like more information about our Patient First Network, including how your Patient Support Program can become integrated with our new enhanced prior authorization processes, please send an email to: patientfirstnetwork@medavie.bluecross.ca

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1. COORDINATOR INFORMATION

This section is to be completed by the Professional coordinating the request on behalf of the member (PSP, Cancer Care Navigator or Pharmacy)

Decision Communication Preference: ☐ Fax ☐ Telephone

Name of Program/Pharmacy: _____

Contact Name: _____

Contact Number: _____ Fax Number: _____

2. POLICY INFORMATION

Plan Member Name: _____

Address: _____

City: _____ Province: _____ Postal Code: _____

Telephone Number: _____ Policy Number: _____ ID Number: _____

3. PATIENT INFORMATION

Part A

Is Patient also the Plan Member? ☐ Yes ☐ No ☐ Current Address same as above (if not please complete applicable fields below)

Patient Name (if not plan member): _____

Address: _____

City: _____ Province: _____ Postal Code: _____

Telephone Number: _____ ID Number: _____ Date of Birth: _____

(JJ/MM/YYYY)

Do you have valid Medicare coverage in current province of residence?

☐ Yes ☐ No

Have you already purchased this prescription?

☐ Yes ☐ No

Please attach your paid-in-full receipt with this request form. If you have already submitted your receipt to Medavie Blue Cross, please indicate the date of the oldest receipt. Date: _____

(JJ/MM/YYYY)

Part B - Coordination of Benefits

Do you or any dependents have coverage for this drug under any other plan or program? ☐ Yes ☐ No **If Yes, complete the following:**

Policy Number: _____ Carrier: _____

(If applicable, please attach Explanation of Benefits from prior carrier with completed form)

If the patient is a dependent, provide the birth day and month of the cardholder for the other carrier: _____

(JJ/MM/YYYY)

Public Funded Program - Have you applied for coverage through a public funded program? ☐ Yes ☐ No

If no, please indicate why: _____

Part C - Authorization

I hereby authorize any health care provider to release to Medavie Blue Cross, any medical information about myself and my dependents which relates to claims submitted by us, or on our behalf, to Medavie Blue Cross.

I understand that the personal information provided herein, as well as any other personal information currently held or collected in the future by Medavie Blue Cross and/or Blue Cross Life Insurance Company of Canada (Blue Cross Life), may be collected, used, or disclosed to administer the terms of my policy or the group policy of which I am an eligible member, to recommend suitable products and services to me, and to manage Medavie Blue Cross and/or Blue Cross Life's business. Depending on the type of coverage I carry, limited personal information may be collected from and/or released to a third party. These third parties include other Medavie Blue Cross and/or Blue Cross Life organizations, health care professionals or institutions, life and health insurers, government and regulatory authorities, the member of any policy under which I am a participant and other third parties when required to administer and manage the benefits outlined in the policy of which I am an eligible member.

I understand that my personal information will be kept confidential and secure. I understand that I may revoke my consent at any time; however, in some instances doing so may prevent Medavie Blue Cross and/or Blue Cross Life from providing me with the requested coverage or benefits. I understand why my personal information is needed and I am aware of the risks and benefits of consenting or refusing to consent to its disclosure.

I authorize Medavie Blue Cross and/or Blue Cross Life to collect, use and disclose my personal information as described above.

Signature of Patient: _____ Date: _____

(DD/MM/YYYY)

A photocopy of this authorization shall be as valid as the original. This consent complies with federal and provincial privacy laws. For additional information on privacy policies at Medavie Blue Cross, visit www.medavie.bluecross.ca or call 1-800-667-4511.

4. SPECIALTY DRUG INFORMATION**Patient Assistance Program (PSP) Enrollment - Mandatory**Is patient enrolled in the Manufacturer Patient Assistance Program? ☐ No ☐ Yes

If Yes, Specify Program Name: _____ Program ID #: _____

PSP phone #: _____ PSP Fax #: _____

Product Name	Strength	Dosage	Diagnosis

APPLICABLE TO MULTIPLE SCLEROSIS (MS) DRUGS ONLY

EDSS Score: _____ # of Exacerbations in last 2 years: _____ Lesions on MRI & Size: _____

Patient Weight: _____ ☐ lbs ☐ kgExpected Duration of Therapy: _____ Was treatment initiated in hospital? ☐ Yes ☐ No

Where is medication being administered? _____

What other treatments have been tried and what were the results?

Please indicate any additional information you feel would be beneficial to assist our clinical team in reviewing this request:

5. PHYSICIAN STATEMENT

Physician Name: _____ Specialty: _____

Telephone Number: _____ Fax Number: _____

Physician Signature: _____ Date: _____