

DRUG SPECIAL AUTHORIZATION REQUEST FORM, SPECIALTY CARE PROGRAM, AND ADHERENCE SUPPORT SERVICES INFORMATION



COMPLETING YOUR FORM...

To ensure prompt processing of your request, please complete the following Special Authorization Request Form in full. Note that there are sections that must be completed by you, the patient, and sections that must be completed by your prescriber. Once completed, submit the form to GreenShield via your method of choice:

By email: drugspecial.autho@greenshield.ca

By fax: 1.866.797.6483

By mail: GreenShield, Drug Special Authorization Department,
P.O. Box 1606, Windsor ON N9A 6W1

Note that submission of an incomplete form may result in delays.

Your request will be reviewed and evaluated by our Drug Special Authorization Department who will share the results with you. Should you have any questions, call GreenShield's Contact Centre at 1-888-525-7587.

OTHER DRUG COVERAGE...

If you are eligible for coverage by another plan (public or private), indicate that in Section 1B of the authorization form.

If you have provincial drug coverage, please ensure that your prescriber has applied for coverage under your primary provincial drug plan. The result of that application must be attached to the completed Special Authorization Request Form.

SPECIALTY CARE PROGRAM (not applicable in Quebec)

If your request for coverage is approved, you may be required to obtain your special authorization drug at a partnering pharmacy. If this applies to your benefits plan, a care coordinator working on behalf of GS will contact you to help you find a convenient pharmacy near you. The care coordinator will also work with you and your physician to arrange to have your prescription sent to the pharmacy you select. Should you choose not to speak with the care coordinator, and you obtain your special authorization drug at a non-partner pharmacy, your claim may not be paid under your benefits plan.

ADHERENCE SUPPORT SERVICES

Some drug treatment plans are complicated, and patients can sometimes find it difficult to follow their prescriber's instructions when taking their medication. If your special authorization drug is approved, you may be eligible for adherence support services. A medication management specialist can work with you to ensure that you have the support necessary to take your medication as instructed and adhere to your drug treatment plan. This is a voluntary program, offering you coaching, resources, and ongoing monitoring by a registered nurse during your treatment.

PRESCRIPTION DRUG SPECIAL AUTHORIZATION REQUEST FORM

Please note: Incomplete information may delay your request for processing.

SECTION 1A – PATIENT INFORMATION

First Name		Certificate ID	Employer Name
Last Name		Date of Birth (YYYY/MM/DD)	Email Address
Street Address			Telephone (Home)
City	Province	Postal Code	Telephone (Mobile)

SECTION 1B - COORDINATION OF BENEFITS

Patient Support Program	Is the patient enrolled in any assistance program for the requested drug? ☐ Yes ☐ No			
	Program Name		Patient Identifier	
	Contact First Name	Contact Last Name	Contact Phone	Contact Email
Drug Access Navigator	Is the patient in contact with an alternate drug access navigator (i.e., hospital)? ☐ Yes ☐ No			
	Organization Name			
	Contact First Name	Contact Last Name	Contact Phone	Contact Email
Provincial Coverage	Has the patient applied for reimbursement under a provincial plan? ☐ Yes ☐ No ☐ NA			
	What is the coverage decision? (Attach decision outcome letter) ☐ Approved ☐ Denied			
Other Private Coverage	Is this patient covered by any other plan? (If yes answer below) ☐ Yes ☐ No ☐ NA			
	Planholder First Name		Planholder Last Name	
	Date of Birth (YYYY/MM/DD)			
	Relationship to Planholder ☐ Self ☐ Spouse ☐ Dependant ☐ Other _____			
What is the coverage decision? (Attach outcome letter if received) ☐ Approved ☐ Denied				

SECTION 1C – CONSENT

I hereby authorize any licensed physician/dentist, medical practitioner, hospital, patient assistance program, clinic, or medically related facility to provide to GreenShield information regarding my health as it relates to this request. I hereby authorize GreenShield to obtain and exchange my personal information with other parties as required, including any health care provider, patient assistance program and/or Specialty Care Program vendor working with GreenShield for the purpose of administering this benefit, and for research purposes and for analysis or statistical purposes, which may be conducted by GreenShield and/or with external parties. I acknowledge that my personal information is needed to assess eligibility for this drug, to administer the group benefits plan, and where applicable, to the Specialty Care Program and patient support services on my behalf. I acknowledge that my personal information may be exchanged and transferred between these parties for these purposes and may include information about my drug claims, diagnosis, medical condition, treatment, and other health related information. I acknowledge that providing my consent will help GreenShield to assess my claim and that refusing to consent may result in delay or denial of my claim. I understand that I may withdraw my consent for the disclosure of my information for research purposes without revoking this consent in its entirety. This consent may be revoked by me at any time by sending written instructions to that effect at the address indicated below. I understand that personal information may be subject to disclosure to those authorized under applicable law within Canada only when the information is needed to administer this benefit and/or to confirm the accuracy of this information. I certify that the information given is true, correct, and complete to the best of my knowledge.

Signature of Patient	Date (YYYY/MM/DD)
If under 16 years of age (14 years of age in Quebec), the signature of the parent / guardian is required.	

PRESCRIPTION DRUG SPECIAL AUTHORIZATION REQUEST FORM SEMAGLUTIDE (Rybelsus)



SECTION 2A – DRUG REQUESTED FOR EVALUATION

Product Name and Strength	
Dose	Frequency of Administration
Route (ex. oral, IV, etc.)	Therapy Duration
Is the patient currently on the requested therapy? (If yes provide therapy start date) ☐ Yes ☐ No	
Therapy Start Date (Y/M/D) _____	
If already established on therapy, please attach proof of payment and details of prior coverage. Individuals established on therapy through compassionate coverage will only be considered if they met this plan's criteria on initiation of therapy.	

SECTION 2B – LOCATION OF ADMINISTRATION

☐ Home ☐ Physician's Office ☐ Hospital (In-Patient) ☐ Hospital (Out-Patient) ☐ Infusion Center	For Infusion Centers please complete information below		
	Name and Address of Infusion Center		
	City	Province	Postal Code

SECTION 2C – DRUG REQUESTED FOR EVALUATION

Initial approval:

For use as an adjunct to diet, exercise, and maximum dose of metformin or a second antihyperglycemic medication to improve glycemic control in adult patients with type 2 diabetes mellitus when diet and exercise plus maximal dose of metformin or a second antihyperglycemic medication do not achieve adequate glycemic control.

Reimbursement of oral semaglutide (Rybelsus) will only be considered under exceptional circumstances. A detailed explanation outlining the rationale for why injectable semaglutide cannot be used for this patient must be provided. Examples may include severe needle phobia; hypersensitivity or allergic reaction to an ingredient in the injectable formulation that is not present in the oral formulation; significant scar tissue; a dermatologic condition that substantially limits the safe use of injection sites; or a physical, visual, or functional impairment that prevents safe self-injection (e.g., severe arthritis, neurologic impairment or limited dexterity).

Please note that use in obesity without the diagnosis of type 2 diabetes mellitus will not be considered. Combination therapy with other GLP-1 receptor agonists will not be eligible for consideration.

Diagnosis: _____

Please provide a detailed clinical rationale for why injectable semaglutide cannot be used for this patient:

Dose of maximally tolerated metformin: _____

Dates of maximally tolerated metformin use: _____

Most recent HbA1c (within the last 3 months): _____

PRESCRIPTION DRUG SPECIAL AUTHORIZATION REQUEST FORM
SEMAGLUTIDE (Rybelsus)



If metformin was discontinued or not trialed, please provide specific rationale as to the nature of the intolerance or contraindication:

Has the patient trialed any additional antihyperglycemic therapies?

☐ YES ☐ NO

If YES, please include name/dose/duration and the outcome of prior treatment(s).

1) Medication: _____ Dose: _____ Duration: _____
Outcome: _____

2) Medication: _____ Dose: _____ Duration: _____
Outcome: _____

3) Medication: _____ Dose: _____ Duration: _____
Outcome: _____

PRESCRIPTION DRUG SPECIAL AUTHORIZATION REQUEST FORM



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SECTION 3A – PRESCRIBER INFORMATION AND SIGNATURE		
First Name	License Number	Specialty
Last Name	Telephone	Fax
Street Address		
City	Province	Postal Code
Signature		Date (YYYY/MM/DD)
SECTION 3B – SUBMISSION INSTRUCTIONS		
Return request form to:		
Fax : 1.519.739.6483 or 1.866.797.6483	Mail: GreenShield Drug Special Authorization Department, P.O. Box 1606, Windsor ON N9A 6W1	
Email : drugspecial.autho@greenshield.ca		

COST OF OBTAINING THIS INFORMATION IS AT THE EXPENSE OF THE PATIENT/PLAN MEMBER.